Technical Requirements for the CRM SmartMap

CRM SmartMap Desktop

Compatibility Requirements

1. Dynamics CRM 2015 (on-premise)*, or Dynamics CRM 2016 (on-premise) or Dynamics 365 Sales Online

   *CRM SmartMap Mobile is only available for integrated use with Microsoft Dynamics 2016 and higher.

2. The Latitude and Longitude information of any address records that are expected to be mapped. These coordinates can be acquired by the Geocoder Plus utility included with CRM SmartMap or another optional service.

CRM SmartMap Mobile

Compatibility Requirements

<u>CRM On-Premise</u>

1. Dynamics CRM 2016 Update 1
2. Internet Facing Deployment (IFD) using ADFS 3+
3. CRM SmartMap Desktop
4. Geocoded records as stated above

<u>CRM Online</u>

1. Dynamics 365 for Sales
2. CRM SmartMap Desktop
3. Geocoded records as stated above
4. A Microsoft Azure subscription for trusted application registration.

<u>Mobile Devices</u>

Android

1. Android 4.4 (Kit Kat) or higher

iOS

1. iOS 8 or higher